

County Fostering Services Privacy Policy



Privacy Policy

County Fostering Services Ltd is committed to protecting and respecting your privacy in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Notice explains how we collect, use, and protect personal information submitted through our website.

1. Who We Are

County Fostering Services Ltd is the Data Controller responsible for your personal data.

Data Protection Lead: Ryan Archer

Email: ryan@countyfostering.co.uk

2. Information We Collect

We only collect personal information that you voluntarily provide through our website contact forms or when contacting us directly.

This may include:

- Name
- Email address
- Telephone number
- Information contained within your enquiry

Our website provider may also automatically collect limited technical information such as:

- IP address
- Browser type
- Device information
- Website security and session data

This information is used for website functionality, security, and spam prevention.

3. How We Use Your Information

We use your information to:

- Respond to enquiries

- Provide information about fostering services
- Contact you regarding your enquiry
- Maintain website security
- Meet legal or safeguarding obligations where required

We do not sell personal information or use it for unrelated marketing purposes.

4. Lawful Basis for Processing

Under UK GDPR, we process personal information under the following lawful bases:

- Legitimate interests
- Consent
- Legal obligation where applicable

5. Sharing Your Information

We may share information where necessary with:

- IT and website service providers
- Professional advisers
- Regulatory or safeguarding bodies where required by law

We only share information where necessary and lawful to do so.

6. Data Security

We take appropriate technical and organisational measures to protect personal information and prevent unauthorised access, disclosure, or misuse.

7. Retention of Information

We retain personal information only for as long as necessary to respond to enquiries, fulfil safeguarding obligations or comply with legal and regulatory requirements.

8. Your Rights

Under UK GDPR, you have rights including:

- Access to your personal data

- Correction of inaccurate data
- Requesting erasure where applicable
- Restricting processing
- Objecting to processing

To exercise your rights, please contact us using the details above.

9. Cookies

Our website may use essential cookies and similar technologies required for website functionality, security, and performance.

These cookies may support:

- website security
- page functionality
- spam prevention
- basic session management

We do not currently use advertising or marketing cookies. Most web browsers allow you to control cookies through browser settings.

10. Complaints

If you have concerns about how we handle your information, please contact us first.

You also have the right to complain to the:

Information Commissioner's Office

- Website: <https://ico.org.uk>
- Telephone: 0303 123 1113